

**Preparing Carplay consists of three steps.**

**Step 1: Download the software**

**Step 2: install software**

**Step 3: install hardware**

This procedure and firmware .up files is suitable for all MAZDA-MZD CONNECT models from 2012 up to now. The procedure and firmware are not suitable for:

- first production CX-5 or Mazda 6 with TomTom Navigation \*\*.
- all new MAZDA CX-30 (DM) and MAZDA 3 (BP) with "CONNECT II 2019 (kwi firmware)

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**Step 1**

Switch off the car, remove the navigation 'SD card' and reinsert it only after the firmware update has been carried out.

**Step 2 (update firmware if lower than 30.00.000)**

With a firmware version equal to or lower than 30.00.000, an update with version number 31.00.100A must be run first.

To do this, first install 31.00.100A-FAILSAFE.UP and then 31.00.100A-REINSTALL.UP

After installation, leave the system on for a few minutes and then turn off the car for step 3.

Download link two files (EU version)

[https://my.hidrive.com/share/hsodpqja.l#\\$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2031.00.100A%20or%20Newer/EU%20N%2031.00.100A%20for%20MAZDA%203%20ONLY](https://my.hidrive.com/share/hsodpqja.l#$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2031.00.100A%20or%20Newer/EU%20N%2031.00.100A%20for%20MAZDA%203%20ONLY)

**Step 3 (update firmware if lower than 59.00.560A)**

With a firmware version equal to or lower than 59.00.560A, an update with version number 70.00.100A must be run.

To do this, first install 70.00.100A-FAILSAFE.UP and then 70.00.100A-REINSTALL.UP

After installation, leave the system on for a few minutes and then turn off the car for step 4.

Download link two files (EU version)

[https://my.hidrive.com/share/hsodpqja.l#\\$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2031.00.100A%20or%20Newer/EU%20N%2070.00.100A](https://my.hidrive.com/share/hsodpqja.l#$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2031.00.100A%20or%20Newer/EU%20N%2070.00.100A)

#### Step 4

With a firmware version equal to 70.00.100A, 70.00.110, 70.00.130, 70.00.150A or 70.00.335C, one last update can be run with version number 70.00.367A. This is the last version (October 2020).

To do this, first install 70.00.367A-FAILSAFE.UP and then 70.00.367A-REINSTALL.UP

Download link

[https://my.hidrive.com/share/hsodpqja.l#\\$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2070.00.367A%20Latest](https://my.hidrive.com/share/hsodpqja.l#$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2070.00.367A%20Latest)

#### Update procedure

[https://my.hidrive.com/share/hsodpqja.l#\\$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2070.00.367A%20Latest](https://my.hidrive.com/share/hsodpqja.l#$/Mazda%20CONNECT%20Firmware/EU%20N/EU%20N%20Current%20Firmware/EU%20N%20With%2070.00.367A%20Latest)

**Pay attention! The update procedure can take 1-2 hours. Make sure that the power is not interrupted during the update process !! Fully charge the battery, turn off as many functions that require power as possible, and press the brake pedal once every 15-20 minutes to keep the circuit active (see update procedure).**

#### SHORT VERSION

1. Switch on the ignition
2. Remove the SD card and all other devices (USB devices, cell phones, AUX devices).
3. Turn the ignition to the ACC position. Press the engine start button once without the clutch pedal (manual) gearbox or brake pedal (automatic).
4. Wait for MZD to start and select AM or FM radio.
5. Press Music + Favorites + Volume Mute at the same time for 2 seconds until the diagnostic test screen appears.
6. Enter "3", "ENTER", then "CLEAR".
7. Enter '2' "ENTER" "CLEAR" and then "EXIT" (delete previously set DTCs in the CMU).
8. Turn off the ignition and close all doors (including the bonnet and trunk). Lock the vehicle.

Keep the remote control at least 5 meters away from the vehicle and wait 3 minutes (CMU sleep mode).

9. Unlock the vehicle with the remote control and switch on the ignition on ACC.
10. Insert the USB stick into the CMU update software and wait to the message that USB is recognized.
11. Press Music + Favorites + Volume Mute at the same time for 2 seconds until the diagnostic test screen appears. Enter '99' and select "ENTER"
12. Select "Search" and check that both packages are the latest version to have.
13. For a firmware version below 30.00.XXX, first install the Fail Safe Package. The fail-safe installation process is started. The update takes time a few minutes. Stay in the vehicle and choose OK after it is failsafe Installation process is complete.

## **SOFTWARE UPDATE**

First update to 31.00.XXX (if the current software version is lower) and then to 70.00.XXX.

### **TURN OFF AND KEEP ALL POSSIBLE POWER INDICATORS**

### **DO NOT CONTACT ACC AND DO NOT RESTART DURING THE**

### **STEPS 14 D / M 17 !!**

14. Press Music + Favorites + Volume Mute at the same time for 2 seconds until the diagnostic test screen appears. Enter '99' and select "ENTER"
15. Select "New Installation Package" or "Update Package" and then "Install" or "Update".
16. The complete installation of the new installation / update package takes time about 40 minutes. A black screen will appear and the update process bar is displayed. The reinstallation starts at 0% the increases. Progress bar gradually to 100%. The update progress can last for minutes, be patient!
17. After 25 minutes, press the clutch pedal (manual transmission) or the brake pedal (automatic) to reset the power safe function to activate again. This will put the CMU sleep mode for the next 25 minutes disabled. Tip: Set a timer as a reminder.
18. After the update has reached 100%, the message to restart the vehicle displayed. Turn off the ignition without the brakes or that operate clutch pedal.
19. Remove the USB stick and close all doors (including the bonnet and trunk). Lock up the vehicle with the remote control, hold the remote control 5 meters or more away from the vehicle and wait 3 minutes (CMU sleep mode).
20. Unlock the car and turn the ignition to ACC.
21. Wait 1 minute without operating a system switch.
22. Check the software version in the MZD settings.
23. Switch off the ignition and insert the navigation SD card.
24. Turn on the ignition and check the system step by step on function (navigation, WiFi,

Connected service, radio, bluetooth, USB, etc.)

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